

STERIS®



July 30, 2009

Purchasing Manager/Customer contact  
STERIS Customer  
XXXXXXXXXXXX

This letter is to formally advise you and your company that STERIS will discontinue offering parts and services for the VHP® 1000 Biodecontamination System effective March 31, 2011. STERIS is implementing this phase-out over the next 21 months to permit our customers time to validate a replacement system, such as the enhanced STERIS VHP® 1000ED Biodecontamination System.

STERIS' VHP® 1000ED has been a reliable performer since 2002 and offers many enhancements over other models. These features include: PLC control for straightforward operation, 4 hour regeneration for shorter down time, 2 Liter reservoir capacity, enhanced alarms and easier maintenance. STERIS' Service Specialists are available to provide startup, calibration, training, IQ/OQ and other technical support for this important endeavor.

For questions and contact information for your local account manager, please contact STERIS Life Science Customer Service (1-800-444-9009). I would like to thank you for your continued business and welcome any feedback you may have regarding this matter.

Best regards,

Claire Fritz  
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Life Sciences Group  
STERIS Corporation  
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